White House Conference on Aging-Independent Aging Agenda Event "Solutions Forum" POST EVENT SUMMARY REPORT

Name of Event: White House Conference on Aging-Independent Aging Agenda Event "Solutions Forum"

Date of Event: July 25, 2005 Location of event: Guernsey County Senior Center, Cambridge, OH

Number of Persons attending: 123 Sponsoring Organization(s): Area Agency on Aging, Region 9

Contact Name: James Endly, Agency Resources Director

Telephone Number: 800-932-7277 ext. 485 **Email:** jendly@aaa9.org

Priority Issue	Priority Issue		
Caregiver Support-Includes support of caregivers	Senior Housing-Includes Senior Housing Options		
from employers & caregiving & support system			
Barriers	Barriers		
Lack of awareness of the issue among employers	Lack of affordable housing		
Lack of understanding the issue & benefits of	Lack of awareness in the community		
caregiver support	Lack of new housing developments in rural communities		
Lack of resources to educate & support the	Lack of design consideration for older living		
employer			
Lack of adequate caregiver relief & respite care			
Limited or lack of Local, State & Federal Funding			
Proposed Solutions	Proposed Solutions		
Educate Businesses on value of caregiver support	Small Congregate Housing		
Promote respite care for caregivers	Educate communities on lack of resources for upcoming		
More outreach to get individuals to volunteer to	aging population		
provide respite care			
Priority Issue	Priority Issue		
Transportation-A quality transportation system	Quality In-Home Care Workers Shortage		
that serves the aging population & also service	Caring work ethic versus "paycheck" – compassion		
advancements versus operational costs	Decreased turnover of staff and consumers		
	Increased knowledge/understanding and		
	improved/enhanced caregiving skills		
	Need for more programs such as the Council on Aging		
	Learning Advantages program		
Barriers	Barriers		
Limited funding	Lack of training funding available		
Rural Counties: Lower socio-economic & lower	Low wage scales		
tax "pool" base	Few resources available for education training		
High cost of door-to-door, on-demand	Costs		
transportation			
Few incentives & several disincentives to			
coordinate existing fleets (regulations, laws,			
insurance, liability, restrictions)	Day and C. L. C. and		
Proposed Solutions	Proposed Solutions		
Increased outreach to older adults	More opportunity/resources for education		
Transportation for older adults to & from	Higher pay scale for In-Home Care Workers		
apartment buildings			
Transportation in rural communities			

Priority Issue	Priority Issue		
Identity Theft, Exploitation & Elder Abuse	Income-Social Security checks are not meeting the cost		
Identity fraud rising at alarming rates, the	of living for many seniors. Many have difficulty making		
percentage of abuse has risen tremendously and	ends meet, poverty is high among widows, fixed incomes		
due to fear-many cases are not reported (in homes	erode when unexpected bills arrive, savings rate is lowest		
as well as nursing homes), most seniors are	in decades (Baby Boomer issue)		
trusting individuals-an easy mark for a con-artist –			
i.e. covering a blacktop driveway with a coat of			
black paint and charge for resurfacing.			
Barriers	Barriers		
Lack of awareness & education on the subjects	Lack of income or other resources		
Low risk & light penalties for "white collar crime"	Lack of awareness by individuals & community		
against older adults	Too little financial planning is done by the average		
Insufficient community awareness for avoidance	person; what is done is often later in life		
·	People don't want to think about/talk about financial		
	matters-even with children		
Proposed Solutions	Proposed Solutions		
Action on internet scams	Protection of pensions		
Encourage shredding documents	Review property tax laws – age 65+		
Penalties for abuse against older adults	Notch-year remedy – Social Security		
-	Review marriage penalty in retirement		
	Revisit retirement off-sets & wind fall eliminations		
Priority Issue	Priority Issue		
Creating a Senior Friendly Business Environment-	Long-Term Care and Home & Community Based Care		
As our population ages, businesses will need to	Following Hospital Stays-As life spans increase so does		
adjust their store layout, their product line(s) and	the likelihood of disability and need for care-"long-term		
how they deal with the older customer. Products	living", most prefer community-based options offering		
located on high shelves, make them hard to	independence. This is an area that we are lacking: a lot of		
identify and hard to reach.	people need follow-up education and assessment before		
	going to the physicians office, many people slip through		
	the cracks as evidenced by returning to the Emergency		
	the cracks as evidenced by returning to the Emergency Department and/or re-admits to the hospital.		
Barriers	the cracks as evidenced by returning to the Emergency Department and/or re-admits to the hospital. Barriers		
Lack of awareness as a problem by business	the cracks as evidenced by returning to the Emergency Department and/or re-admits to the hospital. Barriers You must be home-bound to be eligible for home health		
Lack of awareness as a problem by business operators, employers & older adults	the cracks as evidenced by returning to the Emergency Department and/or re-admits to the hospital. Barriers You must be home-bound to be eligible for home health services through Medicare		
Lack of awareness as a problem by business operators, employers & older adults Lack of training for staff AND consumers on	the cracks as evidenced by returning to the Emergency Department and/or re-admits to the hospital. Barriers You must be home-bound to be eligible for home health services through Medicare Most caregivers not prepared or able to provide post-		
Lack of awareness as a problem by business operators, employers & older adults Lack of training for staff AND consumers on expectations & practices	the cracks as evidenced by returning to the Emergency Department and/or re-admits to the hospital. Barriers You must be home-bound to be eligible for home health services through Medicare Most caregivers not prepared or able to provide post-hospital medical care		
Lack of awareness as a problem by business operators, employers & older adults Lack of training for staff AND consumers on expectations & practices Cost of making & keeping senior-friendly changes	the cracks as evidenced by returning to the Emergency Department and/or re-admits to the hospital. Barriers You must be home-bound to be eligible for home health services through Medicare Most caregivers not prepared or able to provide post-hospital medical care Lack of Education-knowledge about available programs		
Lack of awareness as a problem by business operators, employers & older adults Lack of training for staff AND consumers on expectations & practices Cost of making & keeping senior-friendly changes Lack of education on how to provide better	the cracks as evidenced by returning to the Emergency Department and/or re-admits to the hospital. Barriers You must be home-bound to be eligible for home health services through Medicare Most caregivers not prepared or able to provide post-hospital medical care Lack of Education-knowledge about available programs & resources		
Lack of awareness as a problem by business operators, employers & older adults Lack of training for staff AND consumers on expectations & practices Cost of making & keeping senior-friendly changes Lack of education on how to provide better consumer & employee environment s	the cracks as evidenced by returning to the Emergency Department and/or re-admits to the hospital. Barriers You must be home-bound to be eligible for home health services through Medicare Most caregivers not prepared or able to provide post-hospital medical care Lack of Education-knowledge about available programs & resources Few resources available to improve care & understanding		
Lack of awareness as a problem by business operators, employers & older adults Lack of training for staff AND consumers on expectations & practices Cost of making & keeping senior-friendly changes Lack of education on how to provide better consumer & employee environment s Proposed Solutions	the cracks as evidenced by returning to the Emergency Department and/or re-admits to the hospital. Barriers You must be home-bound to be eligible for home health services through Medicare Most caregivers not prepared or able to provide post-hospital medical care Lack of Education-knowledge about available programs & resources Few resources available to improve care & understanding Proposed Solutions		
Lack of awareness as a problem by business operators, employers & older adults Lack of training for staff AND consumers on expectations & practices Cost of making & keeping senior-friendly changes Lack of education on how to provide better consumer & employee environment s Proposed Solutions Customer service training on dealing with the	the cracks as evidenced by returning to the Emergency Department and/or re-admits to the hospital. Barriers You must be home-bound to be eligible for home health services through Medicare Most caregivers not prepared or able to provide post-hospital medical care Lack of Education-knowledge about available programs & resources Few resources available to improve care & understanding Proposed Solutions Outreach-Hospice		
Lack of awareness as a problem by business operators, employers & older adults Lack of training for staff AND consumers on expectations & practices Cost of making & keeping senior-friendly changes Lack of education on how to provide better consumer & employee environment s Proposed Solutions Customer service training on dealing with the elderly population	the cracks as evidenced by returning to the Emergency Department and/or re-admits to the hospital. Barriers You must be home-bound to be eligible for home health services through Medicare Most caregivers not prepared or able to provide post-hospital medical care Lack of Education-knowledge about available programs & resources Few resources available to improve care & understanding Proposed Solutions Outreach-Hospice More opportunity for education		
Lack of awareness as a problem by business operators, employers & older adults Lack of training for staff AND consumers on expectations & practices Cost of making & keeping senior-friendly changes Lack of education on how to provide better consumer & employee environment s Proposed Solutions Customer service training on dealing with the	the cracks as evidenced by returning to the Emergency Department and/or re-admits to the hospital. Barriers You must be home-bound to be eligible for home health services through Medicare Most caregivers not prepared or able to provide post-hospital medical care Lack of Education-knowledge about available programs & resources Few resources available to improve care & understanding Proposed Solutions Outreach-Hospice		

Priority Issue	Drianity Issua	
·	Priority Issue Future of Home Delivered Meals & Senior Nutrition	
Health, Medication Management & Disease		
Management-Many families end up caring for a	Programs-Home-Delivered Meals has seen an increase in requests for services. Increasing preparation costs (food,	
friend, family member, etc. who took risks with		
their health or life and lost-smoking, drinking,	insurance, wages)	
substance abuse, hazardous occupations, sports,		
obesity. We are becoming a TV or electronic game		
society of separate individuals instead of an active		
outdoor society with social contact. Emergency		
department visits and hospital admissions are		
reduced for patients provided with education and		
follow-up for a specific disease process, resulting		
in reducing health care costs.		
Barriers	Barriers	
Elements of our "modern" Boomer society	Baby Boomers: More choices, selections, more	
encourage living to the fullest now instead of	"gourmet"	
planning for later years	Increased food, gasoline, supplies & packaging costs	
Lack of both individual and community planning	sharply above inflation rates	
& preparation (short & long-term)	Funding limited or declining in value, no increases in	
	tax-generated funding	
Proposed Solutions	Proposed Solutions	
Promote individual and business planning for	Work on changing image of congregate meals	
future health care needs	More (different) mal choices, more gourmet menu	
Education on specific health care issues to patients		
before thy progress to major medical situations		
Priority Issue	Priority Issue	
Influx of Baby Boomer Generations: Senior	Economic needs of aging-Decisions between paying for	
Centers: Baby Boomers vs. Previous Generations-	drugs needed to maintain health or paying for an	
Baby Boomers-More active, working later in life,	adequate diet to support good health and emotional	
desire more options and choices, Serving "multiple	status, key consumer items outpacing inflation-	
aging generations" and their differing cultures,	medications, housing, gasoline, home heating fuels, high	
more working seniors demanding more "after	cost and high risk of home maintenance & repair (age	
work" activities & programs, like evenings &	housing stock, reliable vendors), stock & bond market	
weekends.	declines, low returns on CDs and money market, impact	
	on retirement portfolios and pension plans.	
Barriers	Barriers	
Lack of research & training to prepare senior	Decreased buying power of dollar resulted in too little	
center leadership	nest egg for realistic comfortable retirement	
Limited/lack of Local, State and Federal funding	Few opportunities to enhance income late in life	
Lack of statewide program continuity or universal		
plan organization & development		
Lack of new innovative programs & services to		
meet changing consumer needs		
Proposed Solutions	Proposed Solutions	
Fluctuating and/or extending Senior Center hours to	State negotiations for economical prescription coverage	
include some nights and weekends	Retraining for applicable job market	
merade some mgms and weekends	1	
Increased motivation & funding for more outside &	Educate individuals on the need to put more money into	
	Educate individuals on the need to put more money into their retirement plans	

Priority Issue	Priority Issue		
Addictions-Includes addictions to alcohol,	Vocation/Avocation		
gambling, marijuana and substance abuse	Investment setbacks, trends include re-careering, many		
	will need/want to work longer		
	Good news/bad news; Longer lives can mean outliving		
	resources		
Barriers	Barriers		
Inadequate restrictions by State, Federal, and Local	Little thought about retirement life		
government	Lack of meaningful jobs/no lack or volunteer		
Very attractive escapes form the realities of their lives	opportunities		
or lost dreams	Lack of knowledge of programs, options, resources		
Lack of community education concerning the depth of the problem	Uncertain/changing economy		
Pretty fines or slap on the wrist penalties for 2 nd , 3 rd or			
worse offenses			
Proposed Solutions	Proposed Solutions		
Additional education on promotions	Education regarding available programs & resources		
Increased activities to combat loneliness &			
depression			
Priority Issue	Priority Issue		
Death/Dying	Widowhood		
Hospice is available, but sometimes difficult to	Many lose a spouse on whom they were dependent in		
incorporate into existing programs, few aware of	some significant way & don't know how to take on the		
advance directives	responsibility. Females most commonly the survivor,		
	may be at cultural or economic disadvantage due to		
	structure of our society & systems.		
Barriers	Barriers		
Denial/avoidance are powerful forces to overcome	Lack of recognition for importance of socialization		
Public opinion is polarized	activities, hobbies, community interests, etc		
Religion	Lack of shared responsibility for household & social		
Awareness/Openness/Discussion seems taboo	roles, like bill paying, managing finances to meet needs,		
Duanaged Colutions	investment strategies		
Proposed Solutions Outreach Hospice	Proposed Solutions Mutual financial management training		
Education	Referral resource education for providers		
Laucation	Educating people on the importance of separate interest		
	Educating people on the importance of separate interest		
Priority Issue	Priority Issue		
Attitude Adjustments toward All Elderly	Religious Rights of the Elderly		
Some of the poorer white & black elderly already	"Church versus State" should not be a barrier		
feel they are discards of society. They feel that	Many older people have been in church all their lives &		
whatever happens to them doesn't matter.	have strong beliefs		
Barriers	Barriers		
Lack of awareness of attitude problems	Lack of awareness-Understanding of the religious rights		
Lack of education on the issues	issues		
Lack of compassion for others	Lack of education-Information for leaders & community		
Proposed Solutions	Proposed Solutions		
Educating communities on the elderly population	Educating community leaders on Religious Rights of the		
Opportunity for elderly involvement in community	elderly		